

DEXA MEXON

2022

Profile

A Complete Solution for Your Business



About Our Company



About Us

Our story started in 2019 when a gathering of youthful experts wanted and chose to give state of the art it answers for clients as imagined. We appreciate, break down and devise arrangements that change your ideas and dreams into the real world.

We, youthful personalities, together as one, resolved to fabricate and are endeavoring to give quality in the realm of information mining. We investigate and give masterful plans of the exclusive requirement that addresses the issues of the market. By integrating the top-of-the-line instruments like Business insight, we dive into the statistical surveying and extend it to the cutthroat investigation to give you a prescient measurable examination. Our client-driven approach towards the clients fortifies the essential objective of inflexible the level of value.

Vision

In pursuit of continued excellence, Dexa Mexon aims to be the recognized world leader in BPO training by focusing on cutting-edge training techniques, thereby leveraging Indian youth to become “world ready”.

Mission

01

To promote a culture of BPO readiness, by establishing more than 100 centers of excellence all over India.

To be instrumental in facilitating more than one million jobs per year in the BPO sector.

02

To create an indomitable workforce in the BPO sector by building partnerships with business, industry, and the community.

03

To provide an excellent and nurturing work environment to our employees through its career and leadership development programs.

04

To empower and encourage our trainers to keep themselves updated on all the latest developments in the BPO sector.



Goals

The excursion of Dexa Mexon began with a solitary advance of setting up an office at the base camp of the state. This settled group which soon flourished in the following two years by laying out five additional work areas across the state with a labor of 300, later expanding something very similar with 3000 consequently demonstrating administrations across the globe. These remaining parts are our essential objective.

Values

01

Integrity

02

Efficiency

03

Innovation

04

Team Work



SERVICES



01 Forms Processing

We are experts in data entry from forms, including surveys, questionnaires, applications, and every type of form. Because of how common this type of data entry is, we have developed custom solutions, aided by software, to make the process faster, easier, and more reliable. Forms processing produces valuable data and insights, which require a big data approach to get the full value the data can bring to your business. Our forms processing data entry technology is designed not only for efficiency and reliability of the data entry process itself but also to present the data in customizable and easily understandable ways.

02 Data Entry for Bookkeeping

Bookkeeping is one of the core business functions, which most often requires ongoing data entry support for processing data from paper-based and third-party sources, to integrate it into a unified data management system. This is because bookkeeping deals with compliance requirements as well as integration requirements. Our data entry, specialized for bookkeeping, includes:

- Transaction processing.
- Order processing.
- Receipt digitization and data entry.
- Bank reconciliation.
- Check and payment processing.

03 e-Commerce Listing

An e-commerce product listing is any product available to purchase electronically online. Most product listings in a retail e-commerce environment are either Business to Consumer (B2C) or Consumer to Consumer (C2C). Knowledge of Listing, Updating Uploading Product Data / Specifications. Knowledge of product Images on Marketplaces such as Flipkart, Amazon (Plus Advantage), Paytm Mall, Etsy, eBay, etc. Maintain large online product catalogs. Oversee the product content presented on Website Marketplaces.

04 Document formatting and Alteration

Document formatting refers to the way a document is laid out on the page—the way it looks and is visually organized and it addresses things like font selection, font size and presentation (like bold or italics), spacing, margins, alignment, columns, indentation, and lists.

Alteration is defined as any change to a document which gives it a different effect from that it originally possessed. alterations include erasures, charring, indented writing, additional markings, as well as obliterations, while obliterations are the overwriting of text with another substance.



05 Optical Character Recognition

Optical Character Recognition (OCR) has revolutionized the data entry industry over the past few years. Our company is proud to be a leader in devising and implementing best practices for how companies integrate this powerful technology into their data entry operations. Smart use of OCR for data entry projects is all about our motto of smart people and smart machines working together. We customize our solutions based on client specifications to understand how best to put the technology to use for your project. Our solutions are designed to extract the benefits of OCR but to mitigate the risk inherent with machine processing by utilizing human oversight and quality assurance. This is an art, which when handled right allows our clients to cut costs and reduce project work time considerably. We integrate human data entry typists with OCR through custom project management solutions designed specifically for data entry, and easily configured to just about any project specification.

06 Handwritten Content Typing

We all enjoy the benefits of using a computer word processor to type out our documents, rather than having to struggle with a pen and paper. There are a lot of great advantages, such as the ability to edit and share our work easily. But there are also many times when a lot of people prefer to use a good old-fashioned pen and paper to write down their ideas. At Dexa Mexon, we are proud to offer low-cost, fast, efficient, and highly accurate handwritten content typing services for every need. We are able to provide a better value than other companies because we are smarter at how we go about planning our typing projects. We use the best technology, including Optical Character Recognition (OCR), and also other custom project management systems, and best practices for producing the best results at the lowest possible cost.

07 PDF Scanning /Conversion

PPDF (Portable Document Format) is a way of formatting documents that allows them to be viewed and printed on different systems without changing the layout. PDF is the preferred way of distributing documents or publishing them on the web. It has become the most widely used format for legal, technical, and reference documents and for market research material. Paper documents, digital files, microfiche, and microfilm can all be scanned, then converted to PDF format. PDF documents can be easily retrieved using the free Adobe Reader software, and its search facility makes it simple to search entire directories for data. Text file conversion into PDF formats is therefore very useful for marketing research services. PDF scanning and PDF conversion services are used for financial documentation, technical documentation, HR applications, and Research material.

08 Interview Transcription

Smarter interview transcription services from Dexa Mexon are the best value for busy professionals and organizations that need to ensure that the work is done right the first time. In addition to transcription, we also provide added value solutions, which make for an even better value. For example, clients who regularly record interviews, such as podcasts or webcasts, can have us automatically transcribe new content as it is added to their site. You don't have to contact us. We'll just take care of it for you, so you don't have to think about it at all. We can also assist with maintaining content and adding the transcript directly to your site. If what you need is a little different from this scenario, don't worry, we can probably help with that too. That's why we're here, to make your life easier.



09 Data Cleansing

We understand that your data needs to be correct and reliable. This is why data cleansing is built into every data entry solution we design. Data validation to ensure consistency of standards is a vital aspect of any data entry project. Identifying weak spots where human error may occur and developing strategies specifically to mitigate those risks. A large part of what makes our data entry solutions so reliable and our accuracy levels so high is that we understand the fine art of building data cleansing protocols into our solutions. Quality assurance and cleansing procedures should be executed at the perfect moment during the process, to ensure that errors are caught early on. This is why our data cleansing solutions are designed to be customizable and responsive.

10 Live Chat Support

Customers today don't like to wait in the call queue while interacting with a brand. With live chat support, they do not have to. Live chat solutions allow businesses to deliver prompt and efficient customer service in real time, ensuring a better customer experience. Our live chat support services are the key to delivering prompt, efficient, and seamless customer service. It brings the power of automation into support delivery and provides your business with the flexibility to address customer concerns in real time. Our BPO chat process also has the convenience of AI and ML which provides acute insights that help it learn and grow. We also have a team of expert live chat agents that can help your customers resolve complex business problems. The seamless integration of live chatbots in our customer service offerings makes it more efficient, fast, cost-effective, and convenient.

11 Document Scanning and Typing

In this digital age, more and more businesses are finding that they need to transition from legacy systems, which rely on paper-based documentation and filing systems, to more modern digital systems, usually stored in the cloud. Cloud-based file management is quickly becoming the gold standard for security, protecting confidential personal information stored in files, and convenient access to important files anywhere, anytime. Dexa Mexon has the capacity to handle any volume of work, even with a stringent turnaround and additional processing requirements. We provide a comprehensive suite of document scanning and typing services, including related value-added services such as indexing and tagging, document management systems design, and more.

12 Transaction Processing Data Entry

Transaction processing data entry involves moving data from one place to another, in an effort to organize your data in a single stream, which will be accessible to your support teams, as well as downstream processes such as bookkeeping. Error-free, efficient, fast transaction processing services from Dexa Mexon will help strengthen your sales and support process, and contribute to the growth and profitability of your business. By streamlining operations on the transaction end, we create a stable foundation, which becomes the basis for improved productivity and customer satisfaction.



13 Web Data Extraction

We comprehend that few out of every odd picture record has the ideal goal for simple comprehension. Yet, our information passage specialists influence industry-standard instruments to remove data and effectively transfer them in a record configuration of your decision.

14 Real Estate Data Entry

Real estate professionals are flooded with data from multiple sources like legal documents, property valuation, sales information, property listings, and much more. Dexa Mexon has helped real estate companies enter this overwhelming amount of data into their preferred databases, in an accurate and efficient manner.

15 Web design and development

Web design and development is an umbrella term that describes the process of creating a website. As the name suggests, it involves two major skill sets: web design and web development. Web design determines the look and feeling of a website, while web development determines how it functions. Using coding languages like HTML, CSS, and Javascript to implement that design is called front-end development. These languages make it possible for users to interact with buttons, images, text, contact forms, and navigation menus.

16 Insurance Claim Processing

We provide an Insurance Claim Processing Service for companies who need insurance data entered, digitized, and processed for a variety of purposes, such as payments, filing, audits, record keeping, reimbursements, and more. Organizations in need of data organized, compiled, and processed for insurance applications such as disability, medical and healthcare, quotes and proposals, payments, property, auto and motorcycle, and settlements.



Strengths

- Innovative Mindset
- Recently Built Platform & Website
- Strong Brand Image & Equity
- Good Quality of After Sales
- Very Relate to Society 5.0



Our Team

VISHAK PV

Managing Director
& Founder

RAVATHI W

Chief Executive Officer
& Partner

CHINCHU DISSELEY

General Manager

AJISH MATHEW

HR Manager



Thank You

Because, we're here to help

Dexa Mexon's focus is to provide a long-term IT partnership with our clients. These long-term relationships allow us to understand our clients' unique needs and requirements and offer a high level of service. We believe we can provide cost-effective service and support enabling you to get the best from your investment.



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